



## CASE STUDY - ENERGY

# ERM POWER

## Comscentre - powers up ERM

### Background

ERM Power is an energy solution specialist in Australia's deregulated electricity industry providing electricity generation, wholesale supply and electricity retailing to consumers and businesses Australia-wide.

ERM Power develops, constructs and operates power stations across the country including the Braemar and Oakey Power Stations in QLD; the Kwinana Power Station in WA and the Uranquinty Power Station in NSW. It has offices in Brisbane, Perth and Sydney.

ERM Power works with local communities as well as State Governments to provide competitively priced, reliable and environmentally responsible electricity throughout Australia.

### Solution

ERM Power's Brisbane office partnered with Comscentre as the energy company was relocating from the suburbs to a high-rise building in the CBD. The contract also came at a time when the company was expanding from a small office with 20 employees to a staff of 50.

They were looking specifically for a Cisco system to meet the company's growing needs and required equipment to fit out the new premises.

Daniel Gimenez - IT Manager - ERM Power

We wanted Cisco uniform throughout our different departments, and were looking for a Cisco specialist that could supply voice equipment. Comscentre came highly recommended to us.

Comscentre deployed a Cisco phone system, which operates on an ISDN (Integrated Service Digital Network) connection, as well as installed a 2950 Dual WAN Security Router and 7940 series handsets for staff.

The next step for the energy solutions specialist is to switch to VoIP (Voice over Internet Protocol) and use Cisco Call Manager. The plan is to encourage other sites within the group to also cross to Cisco. (Comscentre currently has proposals in place for the Sydney and Perth offices.)

### Results

Daniel Gimenez - IT Manager - ERM Power

Overall we are very happy with the set-up and professional service. Comscentre impressed us with its bundled service. They haven't just sold us software but have catered for additional needs such as new connections and data lines and ongoing technical support.

### OFFICES

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