comscentre

COMMUNICATION
PROVIDER

WHO WE ARE

Comscentre is an Australian owned business communications service provider offering enterprise grade voice, data, video, LAN and WAN managed communications services. Through our comprehensive range of communications solutions we provide greater simplicity, reduced business costs and improved productivity.

MANAGED SERVICES

Comscentre's unique One Touch Control solution amalgamates voice, video and data into one centralised fully managed service. This means our customers have one organisation, one contact point and one monthly bill for all their network and communication needs.

WHY COMSCENTRE

✓ **Increased Productivity**
We provide communications solutions that work without excuse so your business has the time and resources to fulfil its own mission

✓ **Choice**
As a true aggregator of business communications services, we provide you with absolute choice of services

✓ **Scaleable**
Our products and services can be scaled as your organisation grows

✓ **Reduced IT Costs**
We can deliver a definite, measurable return on investment on your IT communications system

✓ **Support**
Our phone and data systems are proactively managed and our support team are available any time

✓ **Reduced Complexity**
We will remove the complexity from your telephony and data networks

AGED CARE COMMUNICATION SOLUTIONS

In the aged care sector the expectations of residents are constantly evolving as each generation becomes accustomed to advances in communication technology. It is important to have a communications technology partner who can keep pace with these changing expectations and deliver solutions through cloud and other advanced technologies.

RESIDENTS

Enhance the residential experience with the provision of wi-fi; enabling mobile device usage and access to video for face to face calls to family. Take advantage of cloud based voice communication to offer residents simple call plans with competitive call costs. Cater to residents' individual needs with flexible solutions including solutions for the sight and hearing impaired and solutions which cater to all care levels. Additionally, obtain the ability to gain intelligence on resident internet usage habits.

VISITORS

Improve the visitor experience through the use of wi-fi to improve communication and to interact with, and locate, residents on site. Track the number and frequency of visitors residents are receiving and understand who is on site at any given time.

ADMINISTRATION

Implement centralised management across multiple sites enabling simplified phone billing and the provision of a flat phone rate for residents. Gain full visibility of network performance through our enterprise telecommunications management system.

MEDICAL

Provide reliable support for residents' wi-fi dependant medical devices with multiple SSIDs. Offer visiting practitioners secured wireless access and secure VPN networks to access health records.

OPERATIONS

Track the activity of visitors within your environment including knowing which contractors are on site. Quickly prepare for new residents, or resident relocations, with fast and easy user detail setup. Integrate nurse call systems to improve operational efficiency. Free up IT resources to focus on strategic core business requirements whilst we handle your communication requirements.