



COMMUNICATION PROVIDER

WHO WE ARE

Comscentre is an Australian owned business communications service provider offering enterprise grade voice, data, video, LAN and WAN managed communications services. Through our comprehensive range of communications solutions we provide greater simplicity, reduced business costs and improved productivity.

MANAGED SERVICES

Comscentre's unique One Touch Control solution amalgamates voice, video and data into one centralised fully managed service. This means our customers have one organisation, one contact point and one monthly bill for all their network and communication needs.

WHY COMSCENTRE

-  **Increased Productivity**
We provide communications solutions that work without excuse so your business has the time and resources to fulfil its own mission
-  **Choice**
As a true aggregator of business communications services, we provide you with absolute choice of services
-  **Scaleable**
Our products and services can be scaled as your organisation grows
-  **Reduced IT Costs**
We can deliver a definite, measurable return on investment on your IT communications system
-  **Support**
Our phone and data systems are proactively managed and our support team are available any time
-  **Reduced Complexity**
We will remove the complexity from your telephony and data networks

RETAIL COMMUNICATION SOLUTIONS

From in-store WiFi to inventory management, Comscentre can provide you with a tailored solution which will lower operational costs and improve customer experience. Remain at the forefront of an increasingly digital and personalised sector through our strategic technology guidance.



EMPLOYEES

Enhance employee retention and key performance productivity by enabling meaningful engagement with teams, offices and stores across multiple locations in order to improve training, development, HR and recruitment operations.



MARKETING

Deliver effective media, interactions and campaigns through data analysis to grow your brand value. Measure the amount of footfall and optimise your store layout to achieve greater conversion rates. Be prepared to take of advantage of rapidly shifting technology to elevate market perceptions and customer experience both on and off-line.



LOGISTICS

Improve logistics efficiency by streamlining communication between retail outlets, warehousing and suppliers. In addition, ensure logistical reliability and critical issues remain on track by avoiding system downtime.



FINANCIAL MANAGEMENT

Undertake financial projections with increased certainty by adopting a solution that has fixed month-to-month costs for up to five years whilst realising greater productivity through an unlimited usage model with no upfront or CapEx payment.



RETAIL OUTLETS

Reap the rewards of a smooth shopping experience by ensuring all stores are always online and connected to distribution portals, stock lists, CRM applications and your POS systems are functioning.



STRATEGIC TECHNOLOGY VISION

Solutions Consultants provide valuable thought-leadership at any point in the engagement; collaborating with your IT staff to strategically plan out technology roadmaps. Our experience in the retail sector drives creativity in your solution design.



CUSTOMERS

Utilise customer data to engage buyers with relevant and personalised offerings, increasing average basket size and long-term loyalty. The use of customer data throughout key stages of the user journey allows an omnichannel approach to improve conversion rates.



BUSINESS OPERATION SUPPORT

Free up your IT team to focus on the core activities of the group whilst we handle your business' communications requirements. Whether it is a new store opening, a relocation or analysing your network's performance, our project and support teams will efficiently manage your ICT requirements.